

Authorization to Send SMS Messages via CORE Software

This agreement is made between:

Dealership Name: _____

(Hereinafter referred to as the "Dealership")

and

RPC Software, LLC

1431 Opus Pl, Ste. 605

Downers Grove, IL 60515

Purpose

The Dealership authorizes RPC Software, LLC to send SMS (text) messages on its behalf using the CORE software platform, branded as Core Business System, for the purpose of communicating with:

- Dealership employees (e.g., project updates, scheduling, time-sensitive instructions)
- Dealership customers (e.g., order status updates, delivery notifications, service messages)

All messages will be sent using a dedicated toll-free number assigned to the dealership and managed by RPC Software's SMS microservice.

Scope of Consent

1. RPC Software, LLC will act solely as a messaging provider, and does not initiate message content independently.
2. All SMS communications will be:
 - Operational or transactional in nature
 - Intended to support Dealership business functions
3. The Dealership agrees to:
 - Obtain and maintain proper opt-in consent from all message recipients (employees and customers)
 - Handle any opt-out requests that are received by the platform (or communicated to them otherwise)

Compliance Responsibility

The Dealership retains full responsibility for ensuring that SMS messages sent on its behalf via the CORE platform:

- Are compliant with all applicable regulations (e.g., TCPA, CASL, GDPR)
- Reflect accurate and authorized communications

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- Are not used for unauthorized marketing unless additional consent is explicitly collected

Authorization

By signing below, the Dealership grants RPC Software, LLC the permission to send SMS messages on its behalf using the CORE software platform and the dealership's assigned toll-free number.

Authorized Representative (Dealership):

Name: _____

Title: _____

Signature: _____

Date: _____

RPC Software, LLC Representative (Optional):

Name: _____

Title: _____

Signature: _____

Date: _____