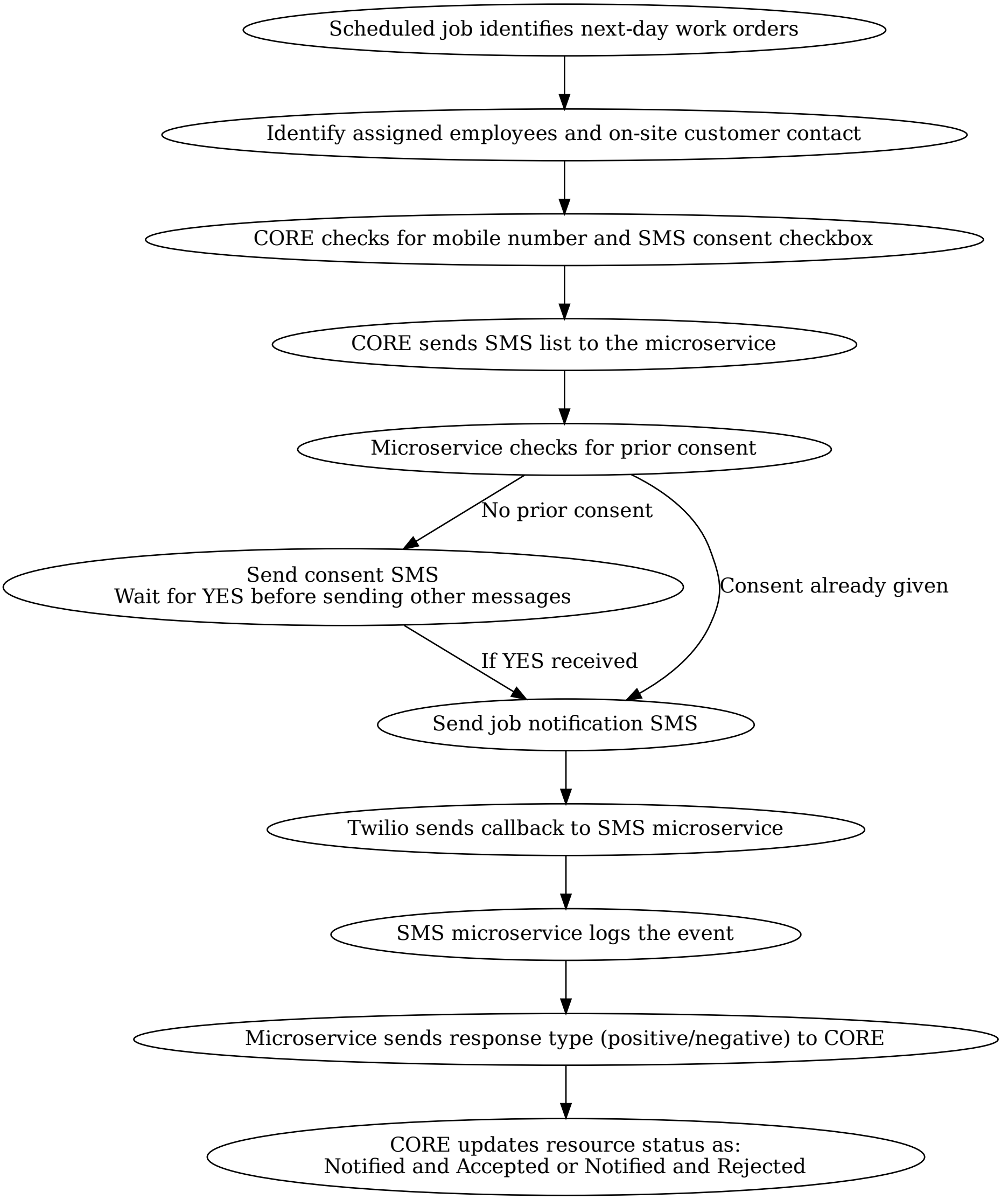
Scheduled job identifies next-day work orders
Identify assigned employees and on-site customer contact
CORE checks for mobile number and SMS consent checkbox
CORE sends SMS list to the microservice
Microservice checks for prior consent
No prior consent
Consent already given
Send consent SMS
Wait for YES before sending other messages
If YES received
Send job notification SMS
Twilio sends callback to SMS microservice
SMS microservice logs the event
Microservice sends response type (positive/negative) to CORE
CORE updates resource status as:
Notified and Accepted or Notified and Rejected